**Tenda O1-- What can I do if I cannot login the setup page of my O1**

Step 1: Check your PC is connected with your O1. You need to check your cable and Ethernet port is working, and connect the LAN port of POE injector to your computer.

Step 2: According to different situations, configure a proper static IP address for your computer. For more detail, refer to [Tenda – How to setup static IP address for your computer.](https://www.tendacn.com/en/faq/3302.html)

Situation 1: This is the first time you enter this page.

1. Please configure a static IP address for your computer.

IP address as 192.168.2.xxx (xxx is the number from 2 to 254)

subnet mask as 255.255.255.0

Default gateway as 192.168.2.1 (make sure the 192.168.2.1 is not used by another device in your local network)

1. Input 192.168.2.1 in your browser, then you can see the configure page, input account and password.

Situation 2: You had configured it before.

1. Please check if you had changed the IP address of your O1, if yes, configure your computer into that network segment as follow. Here is the example if you change the IP address of your O1 into 192.168.5.9

IP address: 192.168.5.xxx (xxx is the number from 1 to 254 but 9 is the exception)

Subnet mask: 255.255.255.0

Default gateway: 192.168.5.9

1. Input 192.168.5.9 in your browser, then you can see the configure page, input the account and password.

Situation 3: You just made an auto-pair for it and this O1 is working at client mode.

1. Please configure a static IP address for your computer.

IP address: 192.168.2.xxx (xxx is the number from 3 to 254)

Subnet mask: 255.255.255.0

Default gateway: 192.168.2.2

1. Input 192.168.2.2 in your browser, then you can see the configure page, input the account and password.

Situation 4: You can enter the configuration page but you forget your account or password.

1. The default account and password are both “admin”.
2. If you had changed your account or password and you forget it, reset it. The reset button is near the LAN port, press it for 7 seconds until all LED indicators on and off, then follow the “situation 1” above.